



# City of Yuma YRCS Emergency After Hours Support

The Information Technology Department (IT) provides centralized computer and telephony services to the City of Yuma staff, elected officials, peer agencies, and by extension, residents of the community. Our primary objectives are to provide customer services and support, system operation and maintenance, implementation and support of business applications, administrative services, and using technology to support organizational business goals and objectives.

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***Emergency After-Hours Support - (30 minutes or less response)***

**Public Safety YRCS Issues (Radio and New World Public  
Safety): 928.373.4914**

**Public Safety YRCS Issues (Radio and New World Public  
Safety): 928.373.4914, Option 3**

## IT Leadership Team

***Isaiah Kirk***, Chief Information Officer, 928.373.4900

***Jason Smith***, Assistant Director of IT, 928.373.4901

***Jeremy Jeffcoat***, Assistant Director of IT - YRCS, 928.373.4912

***Shanelle Jordan***, IT Manager, 928.373.4955